radware

Smart Network. Smart Business.

Alteon Application Switch

4416 Platform End of Sale

Republic of Korea

January 29, 2015

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Alteon Application Switch 4416 Platform End of Sale Announcement

EoS Date - August 1st, 2015

To our valued distributors and resellers:

We are proud of the evolution of our Radware® products and continue to make improvements to better serve you and your customers.

Recently, some of the hardware components that are required to assemble Alteon 4416 hardware platforms have become End of Life, and as a result Radware will have to discontinue the sale of the Alteon Application Switch 4416.

Radware offers migration to its new Alteon Application Switch 5000 Series, which provides breakthrough performance, advanced application acceleration capabilities, and on demand scalability needed to effectively serve contemporary data-center architectures, applications, and business needs.

The Alteon Application Switch 5000 Series runs the well-known and proven Alteon OS software.

The customer's existing product knowledge, operations procedures and scripts, integration to their data center environment, network topology considerations, and more, are fully retained when migrating to these new platforms — so that they can immediately enjoy the same renowned ease of operation and stability, while obtaining new and significant benefits.

As validated by Radware's experience with the upgrade process to the new Alteon Application Switches 5000 series performed by many of our customers over the last two years, the migration effort is very minimal, maintaining most of the investments made by our customers in their Alteon Application Switches.

Recommended Migration Path

The following table lists the recommended Alteon Application Switch platforms for one-to-one product migration:

EoS Platform	Recommended Upgrade Platforms
Alteon 4416	Alteon 5208 - Default recommended platform.
	Alteon 5224 - For higher port density.

Discontinued Product Items

Effective from the **End of Sale (EoS)** date, **August 1st, 2015**, the following items will no longer be available for purchase from Radware:

Part Number	Description
19010022	Alteon 4416 4G
19010021	Alteon 4416 2G
19010020	Alteon 4416 1G
19010026	Alteon 4416 XL 4G
19010025	Alteon 4416 XL 2G
19010024	Alteon 4416 XL 1G
19210026	Alteon 4416 XL 4G - Dual Power Supply
19210025	Alteon 4416 XL 2G - Dual Power Supply
19210024	Alteon 4416 XL 1G - Dual Power Supply
19210022	Alteon 4416 4G - Dual Power Supply
19210021	Alteon 4416 2G - Dual Power Supply
19210020	Alteon 4416 1G - Dual Power Supply

End of Sale (EoS) Terms

The following terms apply to this EoS announcement in accordance with the Radware Product Lifecycle as described in the *Certainty Support Guide*:

Ordering and Quoting EoS Products

- You may continue to order the discontinued items until the EoS date.
- Quotes for the EoS products will be valid until the EoS date.

Hardware and Software Support

- For the first twenty four (24) months after the EOS milestone, Radware will provide Hot Fixes for critical bugs reported via Radware Technical Support, as well as phone support, hardware repair/replacement, and on-site assistance through the Certainty Support Program. Hot Fixes will be provided only for the Major release that was Shipping GA at the time of the EOS announcement.
- Thirty (30) months after the End of Sale Notice, the product or platform reaches the End of Maintenance milestone and is no longer eligible for software upgrades of any type. Phone support, hardware repair/replace and on-site assistance are available through the Certainty Support Program for another twelve (12) months.
- Forty two (42) months following the End of Sale Notice, the product or platform reaches the End of Support milestone and is no longer eligible for further support. Phone support, hardware repair/replace, and on-site assistance are no longer available once the End of Support milestone is reached.

If you have any questions regarding this announcement, please contact your Radware representative or email support@radware.com.

Sincerely,

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